

Introducing BizzyAI:

Session Transcription, Note Creation Writing Assistance, and More



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Introductions

Meet your speakers!



Damien Adler

Zanda Co-Founder &
Head of Customer Success

- + Registered psychologist
- + Co-founder of psychology group private practice



Claire

Zanda Product Engagement &
Insights Manager

- + 10 years with Zanda
- + Past roles include: Customer Success, Data Imports, Product Owner

What We'll Be Covering Today



- 1 AI in Healthcare
- 2 Introduction to BizzyAI
- 3 Step-By-Step Demo
- 4 How BizzyAI Works
- 5 Zanda Security & Privacy Standards
- 6 How to Use AI Ethically & Safely
- 7 BizzyAI Timeline & Next Steps

Benefits of AI In Healthcare

- ✓ Improve efficiency
- ✓ Reduce admin burden
- ✓ Streamline practice operations
- ✓ Improve patient engagement and outcomes



Meet BizzyAI!

Your New AI-Powered Assistant

- **BizzyAI Refine** (coming soon in stages)
Edit & refine clinical notes, letters, emails, policies and more
- **BizzyAI Scribe** (our focus today)
Transcribe sessions and create notes automatically
- **BizzyAI Insights** (our next focus)
Leverage client history and practice patterns to create reports and more

The screenshot displays the Zanda EHR interface for a client named Luke Hopkins. The interface includes a navigation sidebar with options like Profile, Appointments, Billing, Records, Notes, Files, Correspondence, Forms, Diagnoses, Communication, and Admin. The main content area shows a 'Notes' section with a 'TRANSCRIBE' button and a transcription overlay. The transcription overlay shows a progress bar for a 43:47 recording and a text box containing a summarized treatment plan. A cartoon bee character is positioned between the text and the interface.

Treatment recorded. 43:47

Can you summarize the treatment plan

Treatment plan summarized. Key elements include continued session attendance, implementation of psychological strategies, and follow-up letter to referring GP.

zanda Search

Luke Hopkins (10) Client

Profile

Appointments

Billing

Records

Notes

Files

Correspondence

Forms

Diagnoses

Communication

Admin

Notes

Filter

TRANSCRIBE

Date 9/19/2024 9:30 am Per

Template Template 2

Name Template 2

Bizzy AI BETA

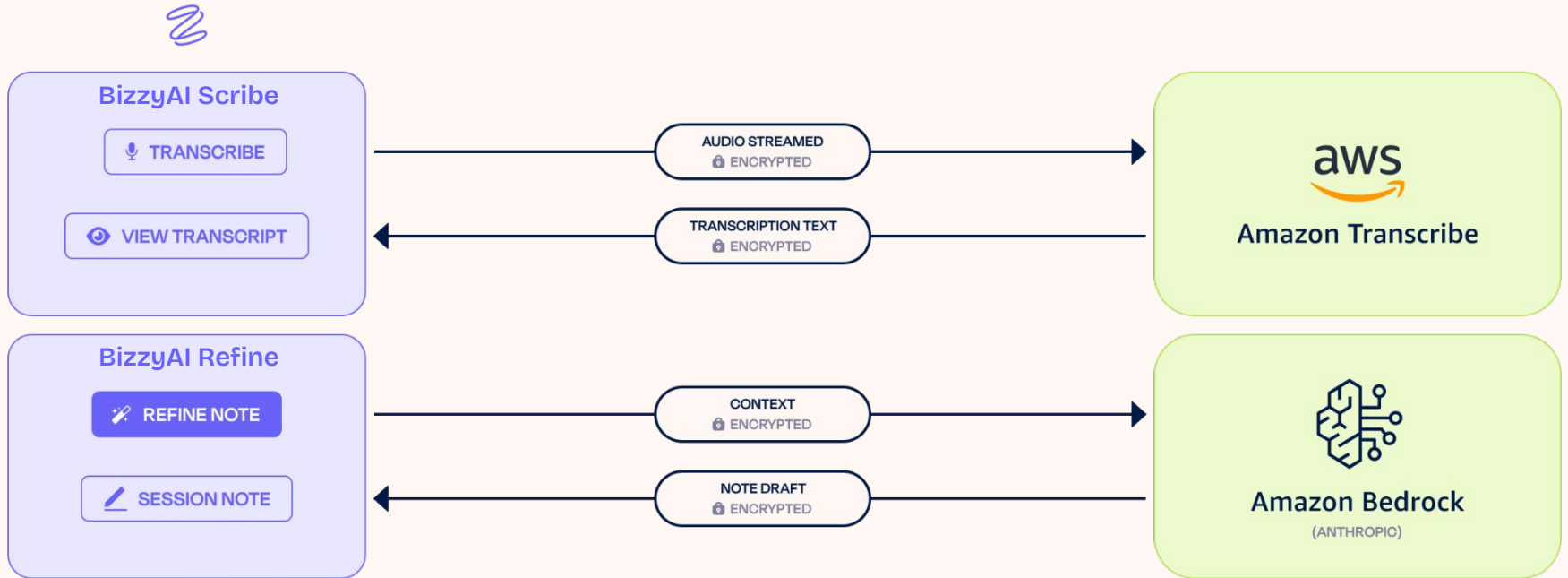
TRANSCRIBE

Subjective
Client reported pain level of "8 out of 10". Client stated back pain has "accentuated over the past week". Client believes pain originated from gardening activity.

Objective
Client presented with back pain. Exercises were practiced during the session.

Assessment
40-year-old female presented with acute back pain, possible related to recent gardening activity

How BizzyAI Works



Security & Privacy

- ✓ AWS services **do not store any data** from the transcription or note content
- ✓ AWS **does not use any data for training**
- ✓ We store and double-encrypt all content securely in our database
- ✓ Transcripts and notes are only visible to users that can login to your account and access client notes
- ✓ HIPAA Compliant
- ✓ ISO 27001 Certified
- ✓ Binding BAA agreement with AWS





Data Protection Officer at Zanda

- Our Data Protection Officer (DPO) has an AIGP Certification from the International Association of Privacy Professionals (IAPP)
- Our DPO also recently attended the UK AI 2025 conference, hosted by the Alan Turing Institute



How to Use AI Effectively & Safely in Allied Health

- ✓ Control whether AI features are accessible in your account
- ✓ Gain informed consent from your clients
- ✓ Always check note draft for accuracy
- ✓ Safeguards to control level of creativity
- ✓ Inbuilt rules to abide by clinical documentation standards





BizzyAI Timeline

BizzyAI Scribe

- ✂ Currently in beta testing with a private focus group
- ✂ Will be rolled out to all users throughout April
- ✂ Free for you to use until 1st May
- ✂ After this will be priced based on usage - a small fee per hour of transcription

BizzyAI Refine

- ✂ Introduced first into the notes section
- ✂ To be rolled out to letters, emails and other areas progressively
- ✂ Free for all users

BizzyAI Insights

- ✂ Coming later

For More Information & Resources



Email

Get in touch with us at support@zandahealth.com



Website

Visit us at zandahealth.com for support resources



Support Call

Book a **live call** (video or phone) from our website or directly from your account



Roadmap

Check out the **Zanda roadmap** to stay up-to-date with the latest and upcoming releases



**Thank you
for joining us!**

